

DHARAMSHALA SMART CITY LTD.

RESPONSE TO PREBID QUERIES

Name of Work: DEVELOPMENT OF E-TOILETS IN DHARAMSHALAWITH OPERATION AND MAINTENANCE FOR 5 YEARS

TENDER ID:2021_DSCL1_55227_1

Sl. No.	Content Of RFQ-cum-RFP Requiring Clarification	Change Requested/ Clarification required	Response
1	Technical Proposal should be submitted through online bid submission process and also in Hard Copy as mentioned in the Bid Information Sheet	Only online submission of pre-qualification criteria, technical evaluation criteria and financial bids document set, should be acceptable, due to COVID travel constraints	The hard copies of tender documents can also be submitted through speed post or any other courier service
2	The Sole Bidder or the Lead Bidder should have an average annual turnover of Rs.6.35 Crores for the last three audited financial years	For MSME or DPEIT registered start-ups, if the project size is 4.22cr, then the Financial eligibility should be maximum 40% of the project value= 1.68 cr	The RFP Criteria of Turnover should be fulfilled. The change recommended not acceptable
3	Inside Area for single cubicle for Disabled Toilet 1200mmx1200mm	Size of Disabled Toilet is generally more than general toilet, we suggest 1500mmx1500mm	Minimum size of toilet has been specified in the RFP. For disabled toilets, the size will be accepted as per guidelines.
4	Cubical-Double layered floor with upper layer made of stainless steel ANSI 316 with min 2 mm thickness perforated & non-slippery. The layer beneath should be waterproof and ventilated antifungal tray connected with soak pit with P-trap. The layer beneath should have provision for Cleaning.	Stainless steel grade SS 304 is enough in all properties and applications. SS Grade 316 is used for Medical Grade and this is wastage of Energy and resources. Sheet Thickness around 1.5mm to 2 mm is enough	Not Accepted
5	SS- 316 in all, material and accessories	Certain items like nozzles, urinal bowls etc are not available in SS-316, also SS-316 is medical grade expensive SS, hence SS-304 is recommended which is rust proof, robust and food grade quality. Also, SS-316, is too costly in the pre-bid budget limits	Not Accepted
6	Inside Wall- Wall should be stainless steel panels with 316 grade with waterproof, finished, smoothed facade to prevent dirt accumulation on corners and ridges.	Stainless steel grade SS 304 is enough in all properties and applications. SS Grade 316 is used for Medical Grade and this is wastage of Energy and resources. Sheet Thickness around 1mm is enough on both inside and out side.	Not Accepted
7	Inside Lock- SS 316 grade Tower bolt fitted with SS Allen key, CSK fasteners from inside to lock the door	Inside Lock- SS 304 grade Tower bolt fitted with SS Allen key, CSK fasteners from inside to lock the door	Not Accepted
8	Plumbing-CPVC / braided plumbing material, water tank (1000 liter capacity).	Water Tank 250 Liter for each toilet is enough, Tank size 1000L is not possible to accommodate on Top of the toilet due to size constraints	As per BQ Item Nos. 28, 29 and 30, 500 litres capacity water tanks are required to be placed over the unisex toilets, urinals and disabled toilets

3/0

Sl. No.	Content Of RFQ-cum-RFP Requiring Clarification	Change Requested/ Clarification required	Response
9	Toilet PAN Vandal proof Indian style stainless steel 316 grade toilet pan merged with 3mm perforated floor Or Stainless steel 316 grade floor standing, vandal proof EWC, bolted with floor and wall, fitted with P-trap. The toilet console of EWC should be stainless steel to prevent tampering.	Toilet pan in SS-316 is not available in the market. Also, Stainless steel grade SS 304 is enough in all properties and applications. SS Grade 316 is used for Medical Grade and this is wastage of Energy and resources, enough	Not Accepted
10	Provision for pressurized water cleaning in a swifiting way to clean stainless-steel walls of toilet along with perforated floor, toilet pan and wash basin top using SS 316 full cone spiral jet nozzle	SS-Cone Nozzles with 316 Grade for floor wash not possible to accommodate in design due to pressure and Size constraints in Toilet. We suggest you to have only floor wash features to be efficient for performing cleaning application.	Not Accepted
11	other Features Sensor Hand wash-SS 316 Wash basin fitted with touch free hand washer touch free with soap dispenser in tamper proof way. The sensor hand wash. Should dispense only limited amount of water at a time	Kindly Remove SS 316	Not Accepted
12	Experience of implementing Public E-Toilet Projects in India with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies. Bidders with experience of 5 years or more - 15 marks Less than 5 yrs and greater than or equal to 4 yrs - 12 marks Less than 4 yrs and greater than or equal to 3 yrs - 10 marks Less than 3 yrs and greater than or equal to 1 year - 5 marks	For MSME or DPIIT registered start-ups: Bidders with experience of 4 years or more - 15 marks Less than 4 yrs and greater than or equal to 3 yrs - 12 marks Less than 3 yrs and greater than or equal to 2 yrs - 10 marks Less than 2 yrs and greater than or equal to 1 year - 5 marks. OR Exemption for NSIC Registered Co. or Startup must be allowed	Not accepted
13	Experience in installing Stainless Steel Potable Units (E-Toilets) - Minimum 25 units Bidders who have installed 25 or more units of Stainless Steel Potable E-Toilets in the last 3 years will be given 5 marks	For MSME or DPIIT registered start-ups: Bidders who have installed 25 or more units of Stainless Steel Potable E-Toilets in the last 5 years will be given 5 marks. or Exemption for NSIC Registered Co. or Startup must be allowed	Not accepted
14	Bidders who have installed 100 units or above 15 marks 75 - 99 units 10 marks 50 - 74 units 8 marks 30 - 49 units 5 mark	For MSME or DPIIT registered start-ups: Bidders who have installed 20 units or above 15 marks 15-20 units 10 marks 10-15 units 8 marks 5 mark. (to encourage MSME participation, which have got much better quality and low prices) or Exemption for NSIC Registered Co. or Startup must be allowed	Not accepted
15	Experience of Operations and Maintenance of E-Toilets completed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies Documentary proofs with customer references should be submitted Bidders with experience of 5 years or more - 15 marks Less than 5 yrs and greater than or equal to 4 yrs - 12 marks Less than 4 yrs and greater than or equal to 3 yrs - 10 marks Less than 3 yrs and greater than or equal to 2 years - 8 marks Less than 2 yrs and greater than or equal to 1 year - 5 marks	For MSME or DPIIT registered start-ups: We request you to kindly allow AMC experience also other than O&M experience, as MSME start-ups are fairly new entrants and have lesser years of AMC experience. Bidders who have AMC or O&M experience of 20 units or above 15 marks 15-20 units 10 marks 10-15 units 8 marks 0-10 units 5 mark. or Exemption for NSIC Registered Co. or Startup must be allowed	Not accepted

2/10

Sl. No.	Content Of RFQ-cum-RFP Requiring Clarification	Change Requested/ Clarification required	Response
16	Average Annual Turnover for the last three audited financial years 15 Cr & above 10 marks Less than 15 Cr and Greater than or equal to 10 Cr 12 marks Less than 10 Cr and Greater than or equal to 6.35 Cr 10 marks	For MSME or DPIIT registered start-ups Average Annual Turnover for the last three audited financial years 2.5 Cr & above 10 marks Less than 2.5 Cr and Greater than or equal to 2 Cr 12 marks Less than 2 Cr and Greater than or equal to 1.68 Cr 10 marks Exemption for NSIC Registered Co. or Startup must be allowed	Not accepted
17	Cost of smart E-Toilets successfully installed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies during last five years. Copy of the completion certificates as a proof has to be attached. Bidders who have successfully completed similar nature of work amount to: 10 Cr or above: 15 marks Less than 10 Cr and Greater than or equal to 5 Cr 10 marks Less than 5 Cr and Greater than or equal to 2 Cr 5 marks	For MSME or DPIIT registered start-ups: Bidders who have successfully completed similar or Exemption for NSIC Registered Co. or Startup must be allowed nature of work amount to: 1 Cr or above 15 marks Less than 1 Cr and Greater than or equal to 0.75 Cr 10 marks Less than 0.75 Cr and Greater than or equal to 0.50 Cr 5 marks	Not accepted
18	Number of proposed units for E-Toilets	For Cost of civil works calculations and to unnecessary travels for cost estimations. Kindly provide GPS Tag locations of each site of the 18 sites duly requested	<p>1. Near Police Ground 32°12'15.33"N 76°19'22.59"E 2. Sahid Samark 32°12'28.45"N 76°19'15.83"E 3. Education Board 37°11'53.79"N 76°19'13.24"E 4. HPCL Stadium 32°11'46.82"N 76°19'27.77"E 5. ITI Dar 32°12'30.09"N 76°20'5.29"E 6. Sheela Chowk 32°11'47.93"N 76°20'35.67"E 7. Sidhpur 32°11'25.69"N 76°21'8.51"E 8. Charan Khad 32°12'15.50"N 76°19'40.06"E 9. AT Khanyara Road 32°13'16.70"N 76°19'12.15"E 10. Mchodganj-Entry Point 32°14'23.60"N 76°19'25.29"E 11. On Bhagnu Nag Road Near Mchodganj Bazar End Point 32°14'24.48"N 76°19'36.03"E 12. On Bhagnu Nag Road Near Bus Shelter 32°14'26.01"N 76°19'56.23"E 13. On The Way Bhagnu Nag Water Fall 32°14'43.20"N 76°20'6.08"E 14. Dharmkot Chowk at Galu Road Near School 32°14'52.01"N 76°19'31.15"E 15. Govt. Boys School Dharamshala 32°11'56.97"N 76°19'21.38"E 16. Mchodganj -Near Dohra Chowk 32°14'13.54"N 76°19'27.03"E 17. Mchodganj -Near Ropeway 32°14'4.45"N 76°19'28.06"E 18. Mchodganj -Near Lama Temple 32°13'58.92"N 76°19'27.90"E</p>
19	3) The Contractor shall ensure all plumbing, wastewater connections up to septic tank / sewer connections are functional. 4) The Contractor shall ensure sufficient water supply at each of the Toilet for cleaning and washing. 5) The Contractor shall ensure electricity is available during the operations period and all fittings are functional.	Who will arrange for the electric connection and Sewage connection and Water connection? In case contractor has to arrange will connection charges be paid by DSCL? Also who pays the monthly bills for Electric, Water & Sewage usage?	NOC's for electric, water and sewerage connections will be provided by DSCL. Utility charges will be borne by the contractor as mentioned in BOC Item No. 32 of the RFP.

3/10

Sl. No.	Content Of RFQ-cum-RFP Requiring Clarification	Change Requested/ Clarification required	Response
20	The Contractor shall make own arrangement for security of the toilet facility and its fixtures	To keep a 24 hrs security guard in 3 shifts at one location will be extremely high expense and project cost might cross Rs 5 crores. as per minimum wages criteria 5 years is a very tough criteria and most will not be eligible under this criteria So kindly be considered reducing it to about 2 years	As per BOQ Item No 32 of the RFP, the cost of O&M includes manpower, cleaning staff, technical supervisor, repairs and maintenance, cleaning and upkeep. Change not acceptable
21	Experience of Implementing Public E- Toilet Projects in India with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies.	Technology in electronic toilet is independent of construction type. So it should be experience in building portable toilets and experience in building electronic toilet as separate entities.	Change not acceptable.
22	Experience in Installing Stainless Steel Potable Units (E-Toilets) – Minimum 25 units	Any experience asked for more than 3 years in electronic toilets will be eliminating many good organizations by default. It will favour only one or two companies and will not be fair with other companies. Kindly request you to consider the same, otherwise only single bidders will emerge disqualifying the tender	Change not acceptable.
23	Experience of Operations and Maintenance of E-Toilets completed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies. Documentary proofs with customer references should be submitted.	If in consortium, core competence and experience of two partners are different, the will it be recognised as one? For eg one company is into construction and other in automation, then will there expertise and experience will counted as one entity?	Change not acceptable.
24	Experience of Implementing Public E- Toilet Projects in India with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies.	We kindly request the authority to revise current technical specification. Because the current specification is highly costable.	Change not acceptable.
25	<p>2.2.1 GENERAL TECHNICAL SPECIFICATIONS</p> <p>2.2.2 CIVIL WORKS FOR E-TOILETS IN DHARAMSHALA</p> <p>2.2.2.1 E-TOILETS</p> <p>2.2.3 Order of precedence, clarifications and interpretations.</p> <p>2.2.4 Method of Measurement:</p> <p>2.3 Quality Assurance & Control</p> <p>2.3.2 Storage of materials</p> <p>2.3.3 Concrete</p> <p>2.3.4 List of approved make of materials</p>	So that we are here suggesting and request to include the technical specification one that attached along with query which will be cost effective high performance and long lasting	
26	S No 6 Balance sheet The Sole bidder or the Lead bidder or any member of the consortium should not have incurred loss in more than two years during the last five consecutive years' balance sheet	We kindly request the authority to revise clause as The Sole bidder or the Lead bidder or any member of the consortium should not have incurred loss in more than three years during the last five consecutive years' balance sheet	Not applicable. The balance sheets along with profit and loss statement for last five financial years will have to be submitted by the sole bidder or the lead bidder.

4/16

Sl. No.	Content Of RFQ-cum-RFP Requiring Clarification	Change Requested/ Clarification required	Response
27	Based on such examination and according to the information and explanation given to us, and to the best of our knowledge & belief, we hereby certify that the annual turnover and the net worth for the last three audited financial years were as per details given below. Financial Turnover: 2016 - 2021	Since the 20-21 audited statement is under processing so we kindly request the authority to consider the turn over network up 2020 March	Accepted, the turnover certificate from 2016 to 2020 will have to be submitted by the sole bidder or lead bidder signed by Chartered Accountant.
28	Network	Related to network no explanation is given, So we kindly request the authority to included the clause has bidders those who all having positive can apply.	Only Turnover certificate and Balance Sheets are required to be submitted by the bidders signed by Chartered Accountant
29	Experience of Implementing Public E-Toilet Projects in India with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies	Our Company has been working in the Field of Portable/Mobile/Modular/Prefab since 1996, we have recently started manufacturing E-Toilets & have started Executing projects for Etoilets. However they are under execution stage. Moreover we have have Completed 100's Of Projects For Similar Toilets With O&M. So we request you to Kindly Change the "Experience of Implementing Public E-Toilet Projects in India with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies" to "Experience of Implementing Public Toilet Projects in India with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies"	Change Not Acceptable
30	Experience in Installing Stainless Steel Potable Units (E-Toilets) – Minimum 25 units	Our Company has been working in the Field of Portable/Mobile/Modular/Prefab since 1996, we have recently started manufacturing E-Toilets & have started Executing projects for Etoilets. However they are under execution stage. Moreover we have have Completed 100's Of Projects For Similar Toilets With O&M. So we request you to Kindly Change the "Experience in Installing Stainless Steel Potable Units (E-Toilets) – Minimum 25 units" to "Experience in Installing Steel/Prefab/Modular/Bio/Chemical Potable Units (Toilets) – Minimum 25 units"	Change not acceptable

5/10

Sl. No.	Content Of RFQ-cum-RFP Requiring Clarification	Change Requested/ Clarification required	Response
31	Total number of smart E-Toilets successfully installed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies during last five years. Copy of the completion certificates as a proof has to be attached	Our Company has been working in the Field of Portable/Mobile/Modular/Prefab since 1996, we have recently started manufacturing E-Toilets & have started Executing projects for Etoilets . However they are under execution stage . Moreover we have have Completed 100's Of Projects For Similar Toilets With O&M. So we request you to Kindly Change the "Experience in Installing Stainless Steel Potable Units (E-Toilets) - Minimum 25 units" to "Experience in Installing Steel/Prefab/Modular/Bio/Chemical Potable Units (Toilets) - Minimum 25 units"	Change not acceptable
32	Experience of Operations and Maintenance of E-Toilets completed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies. Documentary proofs with customer references should be submitted	Our Company has been working in the Field of Portable/Mobile/Modular/Prefab since 1996, we have recently started manufacturing E-Toilets & have started Executing projects for Etoilets . However they are under execution stage . Moreover we have have Completed 100's Of Projects For Similar Toilets With O&M. So we request you to Kindly Change the "Experience of Operations and Maintenance of E-Toilets completed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies. Documentary proofs with customer references should be submitted" to "Experience of Operations and Maintenance of Toilets completed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies. Documentary proofs with customer references should be submitted"	Change not acceptable
33	Cost of smart E-Toilets successfully installed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies during last five years. Copy of the completion certificates as a proof has to be attached	Our Company has been working in the Field of Portable/Mobile/Modular/Prefab since 1996, we have recently started manufacturing E-Toilets & have started Executing projects for Etoilets . However they are under execution stage . Moreover we have have Completed 100's Of Projects For Similar Toilets With O&M. So we request you to Kindly Change the "Cost of smart E-Toilets successfully installed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies during last five years. Copy of the completion certificates as a proof has to be attached" to "Cost of Public Prefab/Modular/Steel/Mobile Toilets successfully installed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies during last five years. Copy of the completion certificates as a proof has to be attached"	Change not acceptable
34	Manual flush cock is also available to activate to flush the Toilet. Besides, the system will automatically flush after the exit.	Clarification Requested: Please suggest whether the manual flush is mechanical or electrical. We suggest mechanical system-based manual flushing so that one-time usage water is available even if water gets finished after user has entered the cabin in a multi-cabin	Manual flush has to be provided for unforeseen instances like power failure etc. and accordingly suitable system shall be provided which is in the scope of the bidder.

6/10

Sl. No.	Content Of RFQ-cum-RFP Requiring Clarification	Change Requested/ Clarification required	Response
35	<p>3) The Contractor shall ensure all plumbing, wastewater connections up to septic tank / sewer connections, are functional</p> <p>4) The Contractor shall ensure sufficient water supply at each of the Toilet for cleaning and washing.</p> <p>5) The Contractor shall ensure electricity is available during the operations period and all fittings are functional.</p>	<p>Please clarify who will bear the cost of:</p> <ol style="list-style-type: none"> 1. Electrical connection 2. Water Connection 3. Sewage Connection <p>We suggest that cost may be reimbursed on actuals by DSCJ, on production of connection receipt.</p> <p>Also, please clarify who will bear the cost of monthly bills of Electricity, water and sewerage?</p> <p>Please clarify on the following:</p> <ol style="list-style-type: none"> 1. What will be material of construction of outer surface of wall panels? GI/SS-316/SS-304/SS-202/any other 2. Please suggest thickness of inner and outer sheet of the Sandwich panel. 3. What is the material of insulation and what is the required density of insulation material? 4. Please provide thickness of panel required. 	<p>NOC's for electric, water and sewerage connections will be provided by DSCJ. Utility charges will be borne by the contractor as mentioned in BOQ Item No. 32 of the RFP.</p> <ol style="list-style-type: none"> 1. SS 316 Grade Stainless Steel will be used 2. Minimum Thickness of inner and outer sheet is 1mm. 3. Liquid foam of minimum 15mm thickness will be used as insulation.
36	<p>Wall should be stainless steel panels with 316 grade with waterproof, finished, smoothed facade to prevent dirt accumulation on corners and ridges.</p>	<p>Minimum size of disabled friendly cabins is not as per norms. Minimum size should be 1200x2350 with clear door opening of 900mm.</p>	<p>Minimum size of toilet has been specified in the RFP. For disabled toilets, the size will be adopted as per guidelines.</p>
37	<p>Disabled 1200mm Minimum 1200mm minimum</p>	<p>Please clarify the following:</p> <ol style="list-style-type: none"> 1. What will be the thickness of puf panel 2. What will be the thickness of PPGL sheet? 3. What will be the material for bottom of roof panel? 4. What will be the thickness of bottom sheet of roof panel? 5. Is any additional roofing above the water tank required with proper slope so as to avoid accumulation of snow/fall during winter? If yes, Please suggest the specifications as per local norms depending upon the peak snowfall 	<p>As per RFP Document</p>
38	<p>Roof shall be insulated PU-F sandwich panels with PPGL sheet on top or GRP molded roof with insulation to prevent temperature extremes. Roof should be extended towards entry side (minimum 600mm) to provide rain-guard for waiting users.</p>	<p>What are the revenue options that we are talking about? Will the toilets be free to use? If no, then what would be usage fees and who will keep the revenue collected? What would be the mode of the collection? Will it be collected through automatic coin collection devices or manually?</p>	<p>Toilets will be free to use. The usage cost will be bear by the contractor as mentioned in BOQ Item No. 32 and payments will be made as per RFP conditions.</p>
39	<p>It controls entry, usage, cleaning, and remote monitoring capabilities with multiple revenue options.</p>	<p>What kind of arrangements are expected? Do we need to have a permanent caretaker to guard the facility? If yes, then the cost of O&M will be very very high, given the fact that 24 hours operation would require 3 persons to be deployed at one location. This would mean that cost of wages to security staff (as per labour laws) for 5 years would be over 4 Cr.</p>	<p>As per BOQ Item No 32 of the RFP, the cost of O&M includes manpower, cleaning staff, technical supervisor, repairs and maintenance, cleaning and upkeep.</p>
40	<p>The Contractor shall make own arrangement for security of the toilet facility and its fixtures</p>		

7/10


Sl. No.	Content Of RFP/Qual-RFP Requiring Clarification	Change Requested/ Clarification required	Response
41	Experience of Implementing Public E- Toilet Projects in India with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies.	Only one company had been into business of automated toilets for 5 years. Most of the smart toilets have been installed in past 2-3 years. This gives distinct advantage to said company and does not allow others to have a fair competition. We request the period to be reduced to 3 years from 5 years. Also what is the document required for this? We request you to modify the marking scheme to the following: 3 years or more - 15 marks 0-2 yrs - 10 marks- 5 marks	Not Acceptable.
42	Experience in Installing Stainless Steel Portable Units (E-Toilets) - Minimum 25 units	Point no (f) in this section have already asked for experience in installing automated toilets. We have installed over 200 smart toilet cabins on different materials of construction but we have not completed 25 SS smart cabins. Our technology is completely decoupled from MOC of cabin.	Not Acceptable.
43	Experience of Operations and Maintenance of E-Toilets completed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies. Documentary proofs with customer references should be submitted.	Therefore, we request you to modify the condition as follows: 1 Experience in Installing Stainless Steel/Mild-steel/any other Portable toilets - Minimum 25 units Automated toilet industry is relatively new and most of tenders have started to come in last 3 years. time. Q&M starts after completion of one year. So practically most of companies have been giving Q&M for last 2 years barring one. This gives distinct unfair advantage to one organization. Request to change maximum Q&M period to 2 years and modify the marking scheme as • 2 yrs and greater - 15 marks • Less than 2 yrs and greater than or equal to 1 years - 10 marks • Less than 1 yrs and greater than 0 year - 5 marks	Not Acceptable.
44	Experience of Implementing Public E- Toilet Projects in India with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies	If participating in consortium and if one party has experience in automation and other in pre fab structure, then will the experience be counted as combined experience? We request you to consider as a combined experience	Change not acceptable
45	Generic	E-toilet is the brand name of one company. While smart toilet is the generic name of the product. We request you to issue clarification stating that by e-toilets, you mean smart toilets otherwise all players except one will automatically be eliminated.	Specifications for e toilets have been mentioned in the RFP.
46	Experience in bio-digester	You seem to have missed bio-digester experience which seems to be quite an essential requirement for the project. We request you to kindly include the same	Change not acceptable
47	Experience of Implementing Public E-Toilet Projects in India with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies	We would like to request to the authority kindly remove the "E" word from Experience Criteria. So Bidder will participate in Bid.	Change not acceptable
48			

8/10

Sl. No.	Content Of RFQ-cum-RFP Requiring Clarification	Change Requested/ Clarification required	Response
49	Experience in installing Stainless Steel Potable Units (E-Toilets) - Minimum 25 units	We would like to request to the authority kindly remove the "E" word from Experience Criteria. So Bidder will participate in Bid.	Change not acceptable
50	Total number of smart E-Toilets successfully installed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies during last five years. Copy of the completion certificates as a proof has to be attached	We would like to request to the authority kindly remove the "E" word from Experience Criteria. So Bidder will participate in Bid.	Change not acceptable
51	Experience of Operations and Maintenance of E-Toilets (attached with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies. Documentary proofs with customer references should be submitted.	We would like to request to the authority kindly remove the "E" word from Experience Criteria. So Bidder will participate in Bid.	Change not acceptable
52	Cost of smart E-Toilet successfully installed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies during last five years. Copy of the completion certificates as a proof has to be attached	We would like to request to the authority kindly remove the "E" word from Experience Criteria. So Bidder will participate in Bid.	Change not acceptable
53	Experience of implementing Public E-Toilet projects in India with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies	We would request to change the criteria To Prefabricated Toilets or Public Toilets, in order for us to Participate in The Bidding	Change not acceptable
54	Experience in installing Stainless Steel Potable Units (E-Toilets) - Minimum 25 units	We would request to change the criteria To Prefabricated Toilets or Public Toilets, in order for us to Participate in The Bidding	Change not acceptable
55	Total number of smart E-Toilets successfully installed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies during last five years. Copy of the completion certificates as a proof has to be attached	We would request to change the criteria To Prefabricated Toilets or Public Toilets, in order for us to Participate in The Bidding	Change not acceptable
56	Experience of Operations and Maintenance of E-Toilets completed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies. Documentary proofs with customer references should be submitted.	We would request to change the criteria To Prefabricated Toilets or Public Toilets, in order for us to Participate in The Bidding	Change not acceptable
57	Cost of smart E-Toilets successfully installed with any Central/State Govt. Department / Public Sector Undertaking/ Urban Local Bodies during last five years. Copy of the completion certificates as a proof has to be attached	We would request to change the criteria To Prefabricated Toilets or Public Toilets, in order for us to Participate in The Bidding	Change not acceptable

9/10

Sl. No.	Content Of RFP-cum-RFP Requiring Clarification	Change Requested/ Clarification required	Response
03	AUTHORITY shall notify the Successful Bidder that he/ she has been accepted by a Letter of Award on acceptance of the Performance Guarantee. The Successful Bidder shall enter into contract agreement with AUTHORITY within the time frame mentioned in the Letter of Award issued to the Successful Bidder by the AUTHORITY.	Kindly Clarify the timeline for Submission Of Performance Guarantee. What Mode Of Payment are Acceptable for Submission Of Performance Guarantee.	The PBG @5% of the contract value has to be submitted by the Lowest L1 bidder.
04	Notwithstanding anything contained hereinabove, our liability under this Performance Guarantee is restricted to 5% of the Contract Value, and shall continue to exist, subject to the terms and conditions contained herein, unless a written claim is lodged on us on or before the aforesaid date of expiry of this guarantee.	Kindly Clarify is Performance Guarantee Exempted Under NSIC OR MSME. If not we request you to kindly allow the same. Also what shall be the validity of Performance Guarantee, And Percentage	Change not acceptable. The PBG @5% of the contract value has to be submitted by the Lowest L1 bidder.


 Managing Director-cum-CEO,
 Dharamshala Smart City Ltd.

10/10